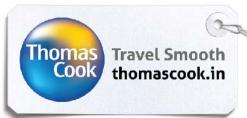
Thomas Cook (India) Ltd. Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400001 Board: +91-22-6160 3333 CIN: L63040MH1978PLC020717

A FAIRFAX Company



07th April, 2021

The Manager, Listing Department BSE Limited Phiroze Jeejeebhoy Towers, Dalal Street, Mumbai – 400 001 Scrip Code: 500413 The Manager, Listing Department National Stock Exchange of India Limited Exchange Plaza, 5th Floor, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (E), Mumbai – 400 051 Scrip Code: THOMASCOOK

Fax No.: 2272 2037/39/41/61

Fax No.: 2659 8237/38

Dear Sir/ Madam,

Ref: Submission of information pursuant to Regulation 30 of the SEBI (Listing Obligations & Disclosure Requirements) Regulations, 2015

Sub: Press Release

We are enclosing herewith the Press Release dated 07th April, 2021 titled "Thomas Cook India expands its footprint in Uttar Pradesh to 7 outlets – Opens Franchise (Gold Circle Partner) Outlet at RathYatra Chauraha - Varanasi".

This is for your information and records.

Thank you,

Yours faithfully, For Thomas Cook (India) Limited

Amit J. Parekh Company Secretary and Compliance Officer

Encl: a/a

Holidays • Business Travel • Foreign Exchange • Visas • Insurance

Registered Office: Thomas Cook (India) Ltd. Thomas Cook Building, Dr. D N Road, Fort Mumbai - 400 001.

Thomas Cook (India) Ltd. A Wing, 11th Floor, Marathon Futurex N. M. Joshi Marg, Lower Parel Mumbai - 400 013. Board No.: +91-22-4242 7000 Fax No. :+91-22-2302 2864





Thomas Cook India expands its footprint in Uttar Pradesh to 7 outlets

Opens Franchise (Gold Circle Partner) Outlet at RathYatra Chauraha - Varanasi

Mumbai, April 7, 2021: Thomas Cook (India) Limited, India's leading integrated travel services company has expanded its footprint in Uttar Pradesh with the launch of a new Gold Circle Partner franchise outlet in Varanasi. This expansion augments Thomas Cook India's distribution and reach in Uttar Pradesh to 7 consumer access centres: 1 owned branch and 6 Gold Circle Partner (franchise) outlets - across Lucknow, Kanpur, Meerut, Ghaziabad, Prayagraj and Varanasi.

The Thomas Cook India's <u>Holiday Readiness Report</u> reveals 2 key insights: a significant 67% respondents are keen to travel in the next 6 months and a sizeable 84% prefer reputed brands – especially when travelling in the COVID era. Hence to support its customers in the high potential market of Uttar Pradesh, Thomas Cook India has set up its Varanasi outlet to offer end-to-end travel solutions, including: international & domestic holidays (group tours, personalised holidays, cruises, etc.), travel Insurance and visa services. To build consumer confidence in travel, the outlet will also offer Thomas Cook India's Assured Safe Travel Program in partnership with Apollo Clinics and seamless COVID-negative certification services with doorstep delivery. Of additional advantage, especially during the COVID era, are Thomas Cook India's Doctor on Call 24x7 and Safe Holiday Helpline services.

Customer Trends: Customers from Uttar Pradesh are displaying strong interest in both domestic favourites like Andamans, North East, Kerala, Gujarat, Rajasthan, Uttarakhand, Goa, Himachal Pradesh, Kashmir and international destinations of Maldives, Dubai and the recently reopened Russia, Seychelles, Nepal, Egypt and Turkey. The demand is across segments such as families/extended families, business professionals, ad hoc groups of friends, etc. An interesting trend is the growing preference for multiple short breaks among customers from Varanasi with a preference for cooler climates and hilly destinations such as Mussoorie, Shimla, Nainital, etc.

Mr. Rajeev Kale, President & Country Head – Holidays, MICE, Visa, Thomas Cook (India) Ltd. said, "With the opening of our Gold Circle Partner outlet at RathYatra Chauraha, we are delighted to offer our customers in Varanasi our attractive range of holidays - right at their doorstep. Varanasi offers us strong growth potential and we have carefully selected the location of a key commercial centre to access a diversity of consumer segments."

Gold Circle Partner Mr. Nikunj Gaur is a travel and tourism veteran and his expertise in the industry along with his extensive network will assist Thomas Cook India to further strengthen its presence in this growing market.

Contact Details: Thomas Cook (India) Limited, 1st Floor, Shiva Complex (Opposite to Kuber Complex) Rathyatra, Varanasi-221010 Ph: 9899273602

Email: <u>Ashish.Kumar@thomascook.in</u>

Assured Insured Secured Program: To ensure health and safety of customers, Thomas Cook India has put together a holistic three pronged customer confidence-building program in the form of the **Assured-Insured-Secured** that covers every aspect of physical safety as well as mental and financial security to give the customer complete peace of mind. The company has launched several meaningful initiatives: **Assured Safe Travel Program** in partnership with Apollo Clinics & as an extension the valuable, **Doctor on Call** 24x7

Registered Office: 324, Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400 001.

Email id: enquiry@in.thomascook.com | CIN No.: L63040MH1978PLC020717

www.thomascook.in

Thomas Cook (India) Ltd. A Wing, 11th Floor, Marathon Futurex N. M. Joshi Marg, Lower Parel Mumbai - 400 013. Board No.: +91-22-4242 7000 Fax No. :+91-22-2302 2864



service; India's first **Safe Holiday Helpline**, a free service offering expert guidance & assistance for safe holiday planning, visa assistance, country specific updates, on-ground health and safety measures, health certification, etc. and seamless **COVID-negative certification services** via a tie up with ICMR accredited labs.

About Thomas Cook (India) Limited: Set up in 1881, Thomas Cook (India) Ltd. (TCIL) is the leading integrated travel and travel related financial services company in the country offering a broad spectrum of services that include Foreign Exchange, Corporate Travel, MICE, Leisure Travel, Value Added Services, Visa and Passport services and E-Business. It operates leading B2C and B2B brands including Thomas Cook, SOTC, TCI, SITA, Asian Trails, Allied T Pro, Australian Tours Management, Desert Adventures, Luxe Asia, Kuoni Hong Kong, Sterling Holiday Resorts Limited, TC Forex, Distant Frontiers, TC Tours, TC Visa, Travel Circle International Limited, Ithaka, Digiphoto Entertainment Imaging (DEI), Private Safaris East & South Africa.

As one of the largest travel service provider networks headquartered in the Asia-Pacific region, The Thomas Cook India Group spans 25 countries across 5 continents, a team of over 8388 and a combined revenue in excess of Rs. 6948.3 Cr. (over \$ 0.93 Bn.) for the financial year ended March 31, 2020.

TCIL has been felicitated with CNBC-TV18 & ICICI Lombard India Risk Management Award - Travel & Leisure Category 2021, The Best Travel Agency – India at TTG Travel Awards 2019, The Best Outbound Tour Operator at the Times Travel Awards 2018 & 2019 and Leading Company with Cutting Edge Travel Innovation at the Times Travel Awards 2018, Silver award for Asia's Best Integrated Report (First Time) category at the Asia Sustainability Reporting Awards, Best Risk Management-Framework & Systems at the India Risk Management Awards 2019; Best Cash Management Solution – India at the Asset Triple A Treasury, Trade, Supply Chain & Risk Management Awards 2018, Best Outbound Tour Operator at the SATTE awards 2019, Excellence in Domestic Tour Operations at the SATTE Awards 2018, The French Ambassador's Award for Exemplary Achievements in Visa Issuance – 2015 to 2019 and the Condé Nast Traveller – Readers' Travel Awards from 2011 to 2019.

CRISIL has revised the rating on debt programmes and bank facilities of Thomas Cook (India) Ltd to 'CRISIL A+/Negative on the long-term bank facilities of TCIL and CRISIL A1 rating on the short-term bank facilities and short- term debt of the Company.

For more information, please visit www.thomascook.in

Fairbridge Capital (Mauritius) Limited, a subsidiary of Fairfax Financial Holdings Limited promotes TCIL by holding 65.60% of its paid-up capital and is responsible for the execution of acquisition and investment opportunities.

About Fairfax Financial Holdings Limited: Fairfax Financial Holdings Limited is a holding company which, through its subsidiaries, is engaged in property and casualty insurance and reinsurance and investment management. Founded in 1985 by the present Chairman and Chief Executive Officer, Prem Watsa, the company is headquartered in Toronto, Canada. Its common shares are listed on the Toronto Stock Exchange under the symbol FFH and in U.S. dollars under the symbol FFH.U.

About Subsidiaries of Thomas Cook (India) Ltd.: Sterling Holiday Resorts Limited, wholly owned subsidiary of TCIL is engaged in time share and resort business.

SOTC Travel Limited, wholly owned subsidiary of TCIL is a leading travel and tourism company active across various travel segments including Leisure Travel, Incentive Travel and Business Travel.

Travel Corporation India (TCI), a brand owned by TCIL through its wholly owned subsidiary company, is the leading Destination Management Company in India that offers tailor-made travel and related services to India, Nepal, Bhutan and Sri Lanka.

Thomas Cook India Group holds a 51% stake in DEI Holdings Limited (DEI), one of the world's leading imaging solutions and services providers.

For more information, visit:

Sterling Holiday Resorts Limited: <u>http://www.sterlingholidays.com</u> SOTC Travel Limited: <u>http://www.sotc.in</u>

Media Enquiries:

Holidays | Foreign Exchange | Business Travel | Visas | Insurance Corporate Office: A Wing, 11th Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel, Mumbai - 400 013.

Registered Office: 324, Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400 001.

Email id: enquiry@in.thomascook.com | CIN No.: L63040MH1978PLC020717

www.thomascook.in

Thomas Cook (India) Ltd.

A Wing, 11th Floor, Marathon Futurex N. M. Joshi Marg, Lower Parel Mumbai - 400 013. Board No.: +91-22-4242 7000 Fax No. : +91-22-2302 2864



Thomas Cook (India) Limited: Suzanne Pereira | +91 98202 97665 | <u>suzanne.pereira@thomascook.in</u> Joyce Fernandes | +91 98922 20141 | joyce.fernandes<u>@thomascook.in</u>

Holidays | Foreign Exchange | Business Travel | Visas | Insurance Corporate Office: A Wing, 11th Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel, Mumbai - 400 013. Registered Office: 324, Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400 001. Email id: enquiry@in.thomascook.com | CIN No.: L63040MH1978PLC020717

www.thomascook.in