

**Thomas Cook (India) Limited**

11th Floor, Marathon Futurex  
N. M. Joshi Marg, Lower Parel (East),  
Mumbai - 400 013.  
Board No.: +91-22-4242 7000  
Fax No. : +91-22-2302 2864



July 2, 2025

The Manager,  
Listing Department  
**BSE Limited**  
Phiroze Jeejeebhoy Towers,  
Dalal Street,  
Mumbai – 400 001  
**Scrip Code: 500413**  
Fax No.: 2272 2037/39/41/61

The Manager,  
Listing Department  
**National Stock Exchange of India Limited**  
Exchange Plaza, 5th Floor, Plot No. C/1,  
G Block, Bandra-Kurla Complex, Bandra (E),  
Mumbai – 400 051  
**Scrip Code: THOMASCOOK**  
Fax No.: 2659 8237/38

Dear Sir/ Madam,

**Sub: Press Release – Intimation under Regulation 30 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.**

We are enclosing herewith the Press Release dated July 2, 2025 titled, “Thomas Cook India & SOTC Travel launch ‘TravSure’ – A pioneering, comprehensive, safe travel program to assure customers in uncertain times”.

This is for your information and records.

Thank you.

Yours faithfully,

For **Thomas Cook (India) Limited**

**Amit J. Parekh**  
*Company Secretary and Compliance Officer*

Encl: a/a

Holidays | Foreign Exchange | Business Travel | MICE | Value Added Services | Visas

**Registered & Corporate Office:**

Thomas Cook (India) Limited, 11th Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel (East), Mumbai - 400 013.  
Email id: enquiry@thomascook.in CIN No.: L63040MH1978PLC020717  
www.thomascook.in

## Thomas Cook India & SOTC Travel launch 'TravSure' – A pioneering, comprehensive, safe travel program to assure customers in uncertain times

- **Free Rescheduling & Cancellations** for International Group Tours during emergencies
- **24/7 Customer Assistance**
- **Additional Trip Protection**

**Mumbai, July 2, 2025:** In a focused endeavour aimed at bringing back confidence in travel amidst global uncertainty, Thomas Cook (India) Limited, India's leading omnichannel travel services company, and its group company SOTC Travel, have launched '**TravSure**'. This first-of-its-kind, safe travel program reiterates Thomas Cook and SOTC's customer-first commitment – and delivers a stress-free journey with comprehensive support and financial protection.

Emergency situations result in significant disruption to travel plans with cascading challenges for customers – including cancellations, charges and rescheduling. Understanding the multiple pain-points during emergency situations, **TravSure** has been meaningfully designed to provide customers with 24/7 assistance-support via a dedicated representative. Importantly, the program protects travellers from financial burdens by covering costs that arise during such unforeseen events.

With traditional travel insurance policies typically excluding war/war-like and force majeure scenarios, Thomas Cook & SOTC's **TravSure** is a bold industry-first initiative, designed to fill that critical gap and financially safeguard their international group tour customers.

The program offers protection against travel emergencies such as flight suspensions, trip curtailments due to war/war-like situations, political unrest, riots, airspace closures, etc. **TravSure** aims at empowering customers: travel with confidence, knowing that you are protected at every step.

### **Key Highlights of TravSure\***

#### **Free Rescheduling & Refund in emergencies – of unutilized services**

- Applicable across Thomas Cook India and SOTC Travel's international group holidays

#### **Additional Trip Protection**

- Covers costs for flight rescheduling due to war & war-like disruptions - for flights booked by Thomas Cook India/ SOTC Travel
- Hotel stays at the destination/ during transit due to unforeseen emergency situations
- Coverage limit up to USD 1500 per person for air and land expenses on International group travel

#### **24x7 Customer Support**

- Dedicated resource offering real-time support for emergencies, changes or queries

**Mr. Rajeev Kale, President & Country Head – Holidays, MICE, Visa, Thomas Cook (India) Limited**, said *"Customer safety and wellbeing have always been of paramount importance for us at Thomas Cook India. With TravSure, we have taken yet another a pioneering step to ensure that our travellers feel protected and supported - at every stage of their journey.*

*In today's uncertain travel landscape, assurance is the need of the hour and TravSure aims to provide comprehensive protection and round-the-clock dedicated support, safety and assurance for our international group tour customers. TravSure is more than just a service - it is a bold step forward in*

*empowering our customers to explore the world with confidence, knowing that they're backed by the strength of Thomas Cook's TravSure - every step of the way."*

**Mr. S D Nandakumar, President & Country Head - Holidays & Corporate Tours - SOTC Travel,** said, *"At SOTC, we understand that today's Indian traveller is both eager to explore, yet mindful of uncertainties. Our TravSure initiative has been thoughtfully designed to support this mindset. By offering robust protection and assurance, TravSure empowers our customers to plan their dream holidays without the fear of financial setbacks. It is a significant step in reinforcing trust and redefining travel confidence — ensuring our travellers feel secure, supported and free to focus on the joy of discovery."*

*\*T&C apply*

**About Thomas Cook (India) Limited:**

Set up in 1881, Thomas Cook (India) Limited (TCIL) is the leading omnichannel travel company in the country offering a broad spectrum of services including Foreign Exchange, Corporate Travel, MICE, Leisure Travel, Value Added Services, and Visa Services. It operates leading B2C and B2B brands including Thomas Cook, SOTC, TCI, SITA, Asian Trails, Allied TPro, Australian Tours Management, Desert Adventures, Travel Circle International Limited (TCI 勝景), Sterling Holiday Resorts Limited, Distant Frontiers, TC Tours, Digiphoto Entertainment Imaging (DEI), Go Vacation, Private Safaris East & South Africa.

As one of the largest travel service provider networks headquartered in the Asia-Pacific region, The Thomas Cook India Group spans 28 countries across 5 continents.

TCIL has been felicitated with Outbound Travel Operator of the Year (2024) and MICE Travel Operator of the Year (2024 & 2023) at The Economic Times Travel & Tourism Annual Awards, MICE Travel Agency (Outbound) at the Economic Times MICE & Wedding Tourism Awards 2024, 'Masters of Risk - Travel & Hospitality' at India Risk Management Awards 2024, MICE Tour Operator of the Year - Outbound at SATTE 2024, Best Tour Operator at India Travel Awards North 2023, winner of the Corporate Citizen Award (Travel Tourism & Hospitality) at the Corporate Citizen Conclave & Award 2023, The Outbound Tour Operator of the Year 2022 at the SATTE Awards, IAMAI India Digital Awards 2022, CNBC-TV18 & ICICI Lombard India Risk Management Award - Travel & Leisure Category 2022 & 2021, CIO100 Award for digital innovation 2022.

CRISIL has upgraded the rating on debt programs and bank facilities of TCIL - 'CRISIL AA/Stable' on the long-term bank facilities of TCIL and 'CRISIL A1+' rating on the short-term bank facilities and short-term debt of the company.

For more information, please visit [www.thomascook.in](http://www.thomascook.in)

Fairbridge Capital (Mauritius) Limited, a subsidiary of Fairfax Financial Holdings Limited, is the promoter of TCIL with a shareholding of 63.83% of its paid-up capital.

**About Fairfax Financial Holdings Limited:**

Fairfax Financial Holdings Limited is a holding company which, through its subsidiaries, is engaged in property and casualty insurance and reinsurance and associated investment management. Founded in 1985 by the present Chairman and Chief Executive Officer, Mr. V. Prem Watsa, the company is headquartered in Toronto, Canada. Its common shares are listed on the Toronto Stock Exchange under the symbol FFH and in U.S. dollars under the symbol FFH.U.

**About Subsidiaries of Thomas Cook (India) Limited:**

**Sterling Holiday Resorts Limited**

Sterling Holiday Resorts Limited Sterling Holiday Resorts Limited, a wholly owned subsidiary of TCIL is a leading leisure hospitality company with over 60 resorts, hotels and retreats across 54 locations in India covering hills, beaches, jungles, waterfront, adventure, heritage, pilgrimage and drive-to locations. Sterling provides a variety of offerings: Leisure holidays through FIT packages, Meetings & Conferences, Weddings, Reunions, Picnics and Holidays.

### **SOTC Travel Limited**

SOTC Travel Limited is a step-down subsidiary of Fairfax Financial Holdings held through its Indian listed subsidiary, Thomas Cook (India) Limited (TCIL). SOTC Travel is a leading omnichannel travel and tourism company active across various travel segments including Leisure Travel, Incentive Travel and Business Travel.

Established in 1949, SOTC is an Indian-grown brand with a legacy of over 75 years. Since then, it has escorted millions of travellers across the globe to various destinations around the globe. The Company firmly believes that today, 'No one understands the Indian Traveller better than SOTC'.

### **Travel Corporation (India) Limited**

Travel Corporation (India) Limited (TCI) (operating brands Sita, TCI and Distant Frontiers) a wholly owned subsidiary of TCIL, is the leading Destination Management Company in India that offers tailor-made travel and related services to India, Nepal, Bhutan and Sri Lanka.

### **DEI Holdings Limited**

Thomas Cook India Group holds 51% stake in DEI Holdings Limited (DEI), one of the world's leading imaging solutions and services providers.

For more information, visit:

Sterling Holiday Resorts Limited: <http://www.sterlingholidays.com>

SOTC Travel Limited: <http://www.sotc.in>

### **Media Enquiries:**

Suzanne Pereira | +91 98202 97665 | [suzanne.pereira@thomascook.in](mailto:suzanne.pereira@thomascook.in)

Shourya Rawool | +91 9619745154 | [shourya.rawool@thomascook.in](mailto:shourya.rawool@thomascook.in)

Ancy Johnas | +91 7678042720 | [ancy.johnas@sotc.in](mailto:ancy.johnas@sotc.in)