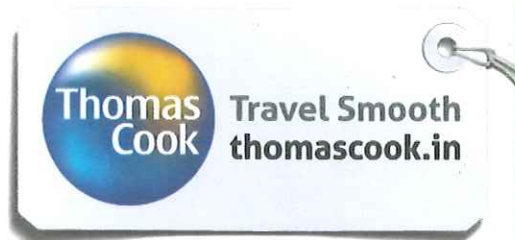


Thomas Cook (India) Ltd.
A Wing, 11th Floor, Marathon Futurex
N. M. Joshi Marg, Lower Parel
Mumbai 400 013
Board No.: +91-22-4242 7000
Fax No. : +91-22-2302 2864



A FAIRFAX Company

06th October, 2016

The Manager,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers,
Dalal Street,
Mumbai – 400 001
Scrip Code: 500413
NCRPS Scrip Code: 715022
NCD Scrip Code: 949099, 952673, 952674,
952675

Fax No.: 2272 2037/39/41/61

The Manager,
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot No. C/1,
G Block, Bandra-Kurla Complex, Bandra (E),
Mumbai – 400 051
Scrip Code: THOMASCOOK
NCRPS Scrip Code: Thomas Cook CRNCPS 8.50% 2022
NCD: THC10.52; Thomas Cook 9.37% 2018 SERIES 1,
Thomas Cook 9.37% 2019 SERIES 2 Thomas Cook
9.37% 2020 SERIES 3
Fax No.: 2659 8237/38

Dear Sir/ Madam,

Sub: Compliance as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In compliance with Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company herein mentions below a statement of Investor Complaints, based on the detailed report received from M/s TSR Darashaw Limited, Registrar and Share Transfer Agents of the Company enclosed herewith for the quarter ended 30th September, 2016.

Sr. No.	Particulars	Number of Complaints
1.	Number of investor complaints pending at the beginning of the quarter	0
2.	Number of investor complaints received during the quarter	0
3.	Number of investor complaints disposed of during the quarter	0
4.	Number of investor complaints remaining unresolved at the end of the quarter	0

As required under sub-regulation (4) of Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the above details will be placed before the Board of Directors at their ensuing Board Meeting.

This is for your information & record

Thanking you,
Yours faithfully,
For **Thomas Cook (India) Limited**


Amit J. Parekh
Company Secretary and Compliance Officer

Encl.: a/a

Holidays | Foreign Exchange | Business Travel | Visas | Insurance

Corporate Office : A Wing, 11th Floor, Marathon Futurex, N. M. Joshi Marg, Lower Parel, Mumbai - 400 013.

Registered Office : Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400 001.

Email id: enquiry@in.thomascook.com CIN No.: L63040MH1978PLC020717

www.thomascook.in

Thomas Cook (India) Limited

Ref No.: ISS/CKQT21617

Date : 6TH Oct, 2016

Dear Sir,

Sub: Extract of the Correspondence report required as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter 01.07.2016 to 30.09.2016

As per your request, the required information is given below:

Serial No.	Details of Investor Complaints	No. of Complaints
1	Pending as on 01.07.16	0
2	Received during the quarter ended 30.09.16 (→received through SEBI, Stock Exchanges, MCA, NSDL/CDSL, →Court/Consumer Forum matters instituted in the quarter where the Co./TSRDPL is involved and is accused of deficiency in service , →cases of fraudulent encashment , →letters regarding non-receipt of warrants where reconciliation of the payment is in progress and hence fresh instruments cannot be issued , →Inquiry pertaining to non receipt of shares sent for transfer →letters in the nature of a complaining tone)	0
3	Disposed off during the quarter ended 30.09.16	0
4	Unresolved at the end of the quarter ended 30.09.16	0

The entire correspondence report for the quarter ended 30.09.2016 is attached so you may peruse the same and include any nature of correspondence as complaints, if you so desire.

Thanking you,

Yours faithfully,
For TSR Darashaw Ltd.



Smita Rao
(Senior Associate Manager)

TSR DARASHAW LIMITED

6-10, Haji Moosa Patrawala Ind. Estate, 20 Dr. E. Moses Road, Near Famous Studio, Mahalaxmi (W), Mumbai - 400 011.

CIN : U67120MH1985PLC037369 Tel. : +91 22 6656 8484 Fax : +91 22 6656 8494

E-mail : csg-unit@tsrdarashaw.com Website : www.tsrdarashaw.com