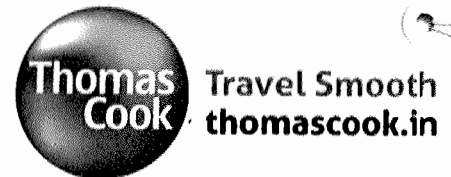


Thomas Cook (India) Ltd.  
Thomas Cook Building, Dr. D. N. Road,  
Fort, Mumbai - 400 001  
Tel.: +91-22-6160 3333  
Fax No.: +91-22-2287 1069



A FAIRFAX Company

19th January, 2016

The Manager,  
Listing Department  
**BSE Limited**  
Phiroze Jeejeebhoy Towers  
Dalal Street  
Mumbai – 400 001  
**Scrip Code: 500413**  
**NCCPRS Scrip Code: 715022**  
**NCD Scrip Code: 949099, 952673, 952674, 952675**

The Manager,  
Listing Department  
**National Stock Exchange of India Limited**  
Exchange Plaza, 5th Floor, Plot No.C/1  
G Block, Bandra-Kurla Complex, Bandra (E)  
Mumbai – 400 051  
**Scrip Code: THOMASCOOK**  
**NCCPRS Scrip Code: Thomas Cook CRNCPS 8.50% 2022**  
**NCD:THC10.52; Thomas Cook 9.37% 2018 SERIES 1; Thomas Cook 9.37% 2019 SERIES 2; Thomas Cook 9.37% 2019 SERIES 3**  
Fax No.: 2659 8237/38

Fax No.: 2272 2037/39/41/61

Dear Sir/ Madam,

**Sub: Compliance as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.**

In compliance with Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company herein mentions below a statement of Investor Complaints, based on the detailed report received from TSR Darashaw, Registrar and Share Transfer Agents of the Company enclosed herewith for the quarter ended 31st December, 2015.

Sr. No.	Particulars	Number of Complaints
1.	Number of investor complaints pending at the beginning of the quarter	0
2.	Number of Investor complaints received during the quarter	2*
3.	Number of investor complaints disposed of during the quarter	0
4.	Number of investor complaints remaining unresolved at the end of the quarter	2*

\*The complaints are regarding non receipt of dividend for payment dated 10th September, 2015, fresh instrument shall be issued on completion of the reconciliation process and if the warrants are found to be outstanding –clarification provided vide letter dated 18th January, 2016 from TSR Darashaw.

As required under sub-regulation (4) of Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the above details will be placed before the Board of Directors at their ensuing Board Meeting.

This is for your information and record. Kindly acknowledge receipt.

Thank you,  
Yours faithfully,  
for **Thomas Cook (India) Limited**

**Rambhau R. Kenkare**  
President & Head – Legal & Company Secretary

Encl.: a/a

Holidays | Foreign Exchange | Business Travel | Visas | Insurance

Registered Office: Thomas Cook (India) Ltd. Thomas Cook Building, Dr. D. N. Road, Fort, Mumbai - 400 001.

Email id: enquiry@in.thomascook.com CIN No.: L63040MH1978PLC020717

www.thomascook.in

Thomas Cook (India) Limited

Ref No.: ISS/CKQ131516  
Date : 18th January 2016

Dear Sir,

**Sub: Extract of the Correspondence report required as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter 01.10.2015 to 31.12.2015**

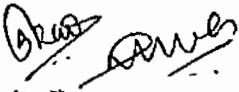
As per your request, the required information is given below:

Serial No.	Details of Investor Complaints	No. of Complaints
1	Pending as on 01.10.15	0
2	Received during the quarter ended 31.12.15 (→ received through SEBI, Stock Exchanges, MCA, NSDL/CDSL, → Court/Consumer Forum matters instituted in the quarter where the Co./TSRDPL is involved and is accused of deficiency in service , → cases of fraudulent encashment , → letters regarding non-receipt of warrants where reconciliation of the payment is in progress and hence fresh instruments cannot be issued , → Inquiry pertaining to non receipt of shares sent for transfer → letters in the nature of a complaining tone)	2
3	Disposed off during the quarter ended 31.12.15	0
4	Unresolved at the end of the quarter ended 31.12.15	2

- For the two complaints regarding non receipt of dividend for payment dated 10.09.15, fresh instruments will be issued on completion of the reconciliation process and if the warrants are found to be outstanding.

Thanking you,

Yours faithfully,  
For TSR Darashaw Ltd.

  
Smita Rao  
(Senior Associate Manager)

**TSR DARASHAW LIMITED**

6-10 Haji Moosa Patrawala Industrial Estate 20 Dr. E Moses Road Near Famous Studio Mahalaxmi (West), Mumbai 400 011.  
CIN: U67120MH1985PLC037369 Tel 91 22 6656 8484 Fax 91 22 6656 8494  
e-mail csg-unit@tsrdarashaw.com website www.tsrdarashaw.com

Business hours Monday to Friday 10.00 a m to 3.30 p m