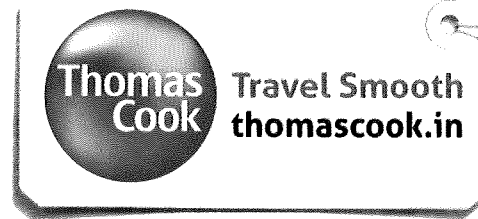


Thomas Cook (India) Ltd.
A Wing, 11th Floor, Marathon Futurex
N. M. Joshi Marg, Lower Parel
Mumbai 400 013
Board No.: +91-22-4242 7000



A FAIRFAX Company

8th April, 2016

The Manager,
Listing Department
BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai – 400 001
Scrip Code: 500413
NCCPRS Scrip Code: 715022
NCD Scrip Code: 949099, 952673, 952674, 952675

Fax No.: 2272 2037/39/41/61

Dear Sir/ Madam,

Sub: Compliance as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015.

In compliance with Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Company herein mentions below a statement of Investor Complaints, based on the detailed report received from TSR Darashaw, Registrar and Share Transfer Agents of the Company enclosed herewith for the quarter ended 31st March, 2016.

The Manager,
Listing Department
National Stock Exchange of India Limited
Exchange Plaza, 5th Floor, Plot No.C/1
G Block, Bandra-Kurla Complex, Bandra (E)
Mumbai – 400 051
Scrip Code: THOMASCOOK
NCCPRS Scrip Code: Thomas Cook CRNCPS 8.50% 2022
NCD:THC10.52; Thomas Cook 9.37% 2018 SERIES 1; Thomas Cook 9.37% 2019 SERIES 2; Thomas Cook 9.37% 2019 SERIES 3
Fax No.: 2659 8237/38

Sr. No.	Particulars	Number of Complaints
1.	Number of investor complaints pending at the beginning of the quarter	2*
2.	Number of investor complaints received during the quarter	1 (SEBI)
3.	Number of investor complaints disposed of during the quarter	3
4.	Number of investor complaints remaining unresolved at the end of the quarter	0

*The complaints were regarding non receipt of dividend warrants for payment dated 10th September, 2015 and fresh instruments were to be issued on completion of the reconciliation process and if the warrants were found to be outstanding. On completion of the reconciliation process, the demand drafts dated 19th January, 2016 were issued and despatched to the shareholders by TSR Darashaw Limited.

As required under sub-regulation (4) of Regulation 13 of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the above details will be placed before the Board of Directors at their ensuing Board Meeting.

Thank you,
Yours faithfully,
for **Thomas Cook (India) Limited**


Amit J. Parekh
Company Secretary and Compliance Officer

Encl.: a/a

Recd
7/4/16

Thomas Cook (India) Limited

Ref No.: ISS/CKQT41516
Date : 6TH April, 2016

Dear Sir,

Sub: Extract of the Correspondence report required as per Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations 2015 for the quarter 01.01.2016 to 31.03.2016

As per your request, the required information is given below:

Serial No.	Details of Investor Complaints	No. of Complaints
1	Pending as on 01.01.16	2
2	Received during the quarter ended 31.03.16 (→ received through SEBI, Stock Exchanges, MCA, NSDL/CDSL, → Court/Consumer Forum matters instituted in the quarter where the Co./TSRDPL is involved and is accused of deficiency in service , → cases of fraudulent encashment , → letters regarding non-receipt of warrants where reconciliation of the payment is in progress and hence fresh instruments cannot be issued , → Inquiry pertaining to non receipt of shares sent for transfer → letters in the nature of a complaining tone)	1 (SEBI)
3	Disposed off during the quarter ended 31.03.16	3
4	Unresolved at the end of the quarter ended 31.03.16	0

- For the 2 pending complaints regarding non receipt of dividend warrants dated 10.09.15 and brought forward from last quarter, demand drafts dated 19.01.16 have been issued and despatched.
- 1 complaint received from Utsav Uttam Bagri through SCORES regarding non receipt of payment electronically has been resolved.

The entire correspondence report for the quarter ended 31.03.2016 is attached so you may peruse the same and include any nature of correspondence as complaints, if you so desire.

Thanking you,

Yours faithfully,
For **TSR Darashaw Ltd.**


Smita Rao
(Senior Associate Manager)

TSR DARASHAW LIMITED

6-10 Haji Moosa Patrawala Industrial Estate 20 Dr. E Moses Road Near Famous Studio Mahalaxmi (West), Mumbai 400 011.
CIN: U67120MH1985PLC037369 Tel 91 22 6656 8484 Fax 91 22 6656 8494
e-mail csg-unit@tsrdarashaw.com website www.tsrdarashaw.com

Business hours Monday to Friday 10.00 a m to 3.30 p m