

Thomas Cook (India) Ltd.  
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CIN: L63040MH1978PLC020717

A FAIRFAX Company



## News Release

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### Thomas Cook India voted Favourite Outbound Tour Operator at the Outlook Traveller Awards 2015

March 30, 2015: **Thomas Cook (India) Ltd.**, India's leading integrated travel and travel related financial services company, was honored as the '**Favourite Outbound Tour Operator**' at the recently concluded **Outlook Traveller Awards 2015**, in New Delhi. Present at the event was the chief guest **Dr. Lalit K. Panwar, Secretary, Ministry of Tourism, Government of India**; also Consular and State dignitaries and heads of the Travel and Tourism Industry.

The Outlook Traveller Awards is widely acknowledged as one of the most prestigious recognitions in the travel and tourism industry. For this their eighth annual readers' survey, a stellar panel of jury members was first asked to shortlist nominees in each category from a comprehensive list of options. The voting that followed by over 18,000 respondents' countrywide saw Thomas Cook (India) Ltd. emerge as Outlook Traveller's Readers' **Favourite Outbound Tour Operator**.

The 'Favourite Outbound Tour Operator' award reaffirms the consistent delivery of exceptional customer-centric product innovation and service excellence that is today deeply entrenched in the ethos of Thomas Cook (India) Ltd.

**Mr. Madhavan Menon, Managing Director, Thomas Cook (India) Ltd** said, *"We are delighted with this unique honour and recognition from Outlook Traveller and its readers. The award of Favourite Outbound Tour Operator is a reflection of our unerring focus on consumer centric innovation that has been a catalyst in driving all our strategic initiatives across the Thomas Cook enterprise."*

He added, *"Being chosen the Favourite Outbound Tour Operator by Outlook Traveller's discerning readers is a tribute to our exceptional people at Thomas Cook India and their dedication towards delivery of service excellence."*

*Mr. Menon concluded by stating, "We are confident that The Outlook Traveller award will serve to inspire our teams in setting even higher benchmarks of excellence!"*

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**About Thomas Cook (India) Limited:**

Thomas Cook (India) Ltd (TCIL) is the leading integrated travel and travel related financial services company in the country offering a broad spectrum of services that include Foreign Exchange, Corporate Travel, MICE, Leisure Travel, Insurance, Visa & Passport services and E-Business. The company set up its first office in India in 1881.

TCIL's footprint currently extends to over 234 locations (including 23 airport counters) in 95 cities across India, Mauritius & Sri Lanka and is supported by a strong partner network of 105 Gold Circle Partners and 112 Preferred Sales Agents in over 130 cities across India.

ICRA has assigned long term rating of 'ICRA AA-/ Stable' to Thomas Cook (India) Ltd's non convertible debenture programme. CRISIL has assigned long term rating of CRISIL AA-/ stable outlook to the non convertible debenture programme and banking facilities and short term rating of CRISIL A1+ to TCIL's banking facilities.

Thomas Cook (India) Ltd has been voted as **Best Tour Operator - Outbound** at the **CNBC AWAAZ Travel Awards 2014 & 2013** and **Best Company providing Foreign Exchange** at the **CNBC AWAAZ Travel Awards 2014**; honored as 'India's Leading Tour Operator' for the year 2014, at the **21st Annual World Travel Awards Asia & Australasia 2014**, **Best Tour Operator** at the **Lonely Planet Travel Awards 2013**, **Favourite Tour Operator** at the **Condé Nast Traveller Readers' Travel Awards 2014, 2013, 2012 & 2011** and recognized as a "Consumer Superbrand" 2013-14 & 2012-2013. In addition, TCIL has been chosen as the **Best Corporate Travel Management Company** by **World Travel Brands 2012**. At the **National Tourism Awards 2012-2013**, TCIL was the recipient of 3 prestigious awards. Thomas Cook India's **Centre of Learning** has received **IATA accreditation** as "**Top 10 South Asia IATA Authorized Training Centers**", 2013 & 2012. For more information, please visit [www.thomascook.in](http://www.thomascook.in)

Thomas Cook (India) Limited is promoted by Fairfax Financial Holdings Limited through its wholly-owned subsidiary, Fairbridge Capital (Mauritius) Limited and its controlled affiliates. Fairbridge is responsible for the execution of acquisition and investment opportunities in the Indian subcontinent on behalf of the Fairfax family of companies.

**About Fairfax Financial Holdings Limited:**

Fairfax Financial Holdings Limited is a Toronto-based financial services holding company with a global presence in insurance and reinsurance and a portfolio of assets in excess of \$38 billion invested worldwide. The Company, founded in 1985 by the present Chairman and Chief Executive Officer, Prem Watsa, has over the past 25 years, demonstrated a strong financial track record to achieve an annual appreciation in Book Value per Share of 24.7% annually. Fairfax has almost 20 general insurance subsidiaries and joint ventures globally, including ICICI Lombard (India).

Fairfax is engaged in long term investments from its own resources, with a focus to delivering long term capital appreciation through a flexible and value oriented approach. Fairfax Financial Holdings through Thomas Cook (India) Ltd. owns 73.96% on a fully diluted basis of the Quess Corp Limited (formerly IKYA Human Capital Solutions Limited), a provider of specialised Human Resource related Services and 55.01% of Sterling Holiday Resorts (India) Ltd, engaged in time share and resort business and holiday activities.

**About Quess Corp Limited (formerly IKYA Human Capital Solutions Limited)**

Quess Corp Limited is a market leading business services entity with interests in Asset Management, IT Services and HR services. Headquartered in Bangalore, the Group has more than 80000 employees, operates in 27 cities in India, the North America, Middle East and South East Asia. The group has grown through a series of acquisitions in the last seven years and has INR 2,200 crores as revenue. Quess Corp Limited is a subsidiary of Thomas Cook (India) Ltd. For more information visit: <http://www.uesscorp.com/>

**About Sterling Holiday Resorts (India) Limited:**

Sterling Holiday Resorts (India) Limited, a pioneer in vacation ownership and a leading leisure hospitality company in India, was incorporated in 1986 with the vision of delivering great holiday experiences to Indian families. Sterling Holidays' network includes 1634 rooms across 21 resorts in 18 scenic holiday destinations pan India. The company also has 15 additional sites where it plans to add new resorts in the coming years. For more information visit: [www.sterlingholidays.com](http://www.sterlingholidays.com)

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